



The JCK Kitchens Guarantee

We are happy to let you know that once your dream Kitchen by JCK kitchens has been installed, we will leave you with our JCK Kitchens warranty. That's peace of mind for you and our way of saying thank you.

What is guaranteed?

James Cummins trading as "JCK Kitchens" provides the JCK Kitchens Guarantee as a warranty against defects in the component parts of our cabinets, doors, worktops, taps, sinks and appliances (collectively "our products") as follows:

- Cabinets and doors: any defects in materials and workmanship in the cabinet frame, doors, panels, drawer fronts, legs and plinths. The warranty does not cover Stone or granite tops.
- Taps and sinks: any defects in workmanship.
- Appliances: any defects in workmanship.
- The warranty is subject to the full terms and conditions set out in this document.

The benefits of the JCK Kitchens Guarantee are in addition to your other rights and remedies under law in relation to our products.

Warranty periods

The warranty under the JCK Kitchens Guarantee starts on the date of purchase and lasts for the following number of years:

- On our Express Range Cabinets and doors - 3 years;
- On our Designer Range doors - 5 years
 - i. warranty period of imported cabinets and doors - 3 years;
 - ii. warranty period of vinyl doors supplied by JCK Kitchens 3 Years
- On our Premier Range doors -- 5 Years

- i. warranty period of solid timber and MDF painted and lacquered doors - 5 years.
- On all cabinets unless otherwise specified -- 10 years;
- On all taps and sinks -- 2 years, unless there is a manufacturer's warranty.
- On all appliances -- 2 years, unless there is a manufacturer's warranty.

Exclusions & limitations

General Exclusions

The following are not defects in our products and are not covered by the JCK Kitchens Guarantee:

- Wear and tear;
- Cuts and scratches that appear after product delivery by us;
- Imperfections in the finishes or in the natural materials of sinks and taps;
- Accidental damage;
- Fading over time;
- Failure to maintain and clean product in accordance with manufacturer of JCK Kitchens instructions;
- Damage or deterioration due to exposure to salt water or salt air; or
- Rust when product is used outdoors.

Who is entitled to claim the JCK Kitchens Guarantee?

You are entitled to claim the JCK Kitchens Guarantee if:

- You are the original purchaser and have kept the original purchase receipt or invoice;
- You have followed the product care instructions provided to you. If you have lost the care instructions, these are available from our showrooms;
- Our product was purchased for personal, domestic or household use only;
- Our product has been fully paid for.

- Our product has been installed in accordance with the product installation instructions provided with the product.

You will be unable to claim the JCK Kitchens Guarantee if:

- Our product has been assembled or installed incorrectly, used inappropriately, abused, modified without our authorisation, maintained or repaired incorrectly;
- Except where the product is from the stainless steel products of our Specialised Range -- Our product has been placed outdoors, kept in a humid environment, subjected to rapid changes in temperature or subjected to steam or excessive heat;
- Our product has been installed into a transportable dwelling;
- Our product has been damaged by water or moisture; or
- The property where our product has been installed has at any time after the date of purchase been rented to anyone for residential or commercial purposes.

How can you claim the JCK Kitchens Guarantee?

If you wish to make a claim, please contact our Head Office within the warranty period by telephone on 091 876077. It would be helpful if you had the following information on hand:

- Product details;
- Copy of your original purchase receipt or invoice;
- Address details for where our product was delivered.

Alternatively, you may contact us as follows:

Postal address: JCK Kitchens, Old Dublin Road, Craughwell, Co. Galway

What will JCK Kitchens do?

On being advised by you of the potential defect, we or our agent will inspect our product to determine whether the JCK Kitchens Guarantee applies.

If the JCK Kitchens Guarantee applies, subject to the exclusions and limitations described, we will:

- either repair the defective component of the product, or replace it with an identical component where available. JCK Kitchens will decide whether a component or the product is to be repaired or replaced. If an identical component of the product is not available, we will replace it with a component of similar value, style and appearance; and
- cover the cost of repairs, spare parts, labour and travel to effect the repair or replacement.

If we are unable to access your kitchen at the time arranged with you, then you will bear the additional cost to us to return to carry out the work. You are responsible for any other costs related to claiming this warranty unless otherwise provided by law or agreed with us.

If you wish for a defective component of a product to be replaced with a superior component, we will do so on payment of the difference between the component prices. The number of components we replace will be limited to the number we confirm are defective.

Any product that we remove to replace will become the property of JCK Kitchens.



5 year warranty Our 5 year warranty applies to cabinetry and doors in our Premier Ranges of kitchens.

Love, life, longevity.

All key ingredients of a great kitchen.



InterCert
Zertifizierungsgesellschaft mbH

Certificate

LGA InterCert Zertifizierungsgesellschaft mbH, an accredited and recognized certification body for environmental management systems, herewith certifies that the company



Kesseböhmer Holding OHG
Mindener Straße 208
D - 49152 Bad Essen

with the companies

Kesseböhmer Beschlagsysteme
GmbH & Co. KG
Mindener Straße 208
D-49152 Bad Essen

Kesseböhmer GmbH
Mindener Straße 208
D-49152 Bad Essen

has introduced a joint

Environmental Management System

in accordance with

DIN EN ISO 14001:2009

Environmental management systems -
Requirements with guidance for use (ISO 14001:2004 + Cor 1:2009)

for the scopes:

production and distribution of fittings for the furniture industry and automotive components.

which is being applied.

In a certification audit carried out by LGA InterCert Zertifizierungsgesellschaft mbH, evidence was furnished proving that the environmental management system of the company fulfills the requirement of the above-mentioned standard.

This certificate is valid until July 10, 2014

Registration no.: **UM-1911008**

Nuremberg, July 11, 2011

Andrea Sterl
Authorized Signatory



TGA-ZM-04-91-60

Andrew Töpfer



InterCert
Zertifizierungsgesellschaft mbH

Certificate

LGA InterCert Zertifizierungsgesellschaft mbH, an accredited and recognized certification body for quality management systems, herewith certifies that the company



Kesseböhmer Holding OHG
Mindener Straße 208
D - 49152 Bad Essen

with the companies

Kesseböhmer Beschlagsysteme GmbH
& Co. KG
Mindener Straße 208
D-49152 Bad Essen

Kesseböhmer GmbH
Mindener Straße 208
D-49152 Bad Essen

Kesseböhmer Warenpräsentation
GmbH & Co. KG
Mindener Straße 208
D-49152 Bad Essen

Kesseböhmer Ergonomietechnik
GmbH
Siemensstraße 6
D-73235 Weilheim/Teck

Kesseböhmer Produktions
GmbH & Co. KG
Tobelwasen 5
D-73235 Weilheim/Teck

Krause Metall GmbH
Ruppersdorfer Straße 9
D-02747 Hermhut

has introduced a joint

Quality Management System

in accordance with

DIN EN ISO 9001:2008

Quality management systems - Requirements

for the scopes:

production and distribution of fittings, work-surface and entertainment unit support systems for the furniture industry, caravan fittings, merchandise displays and automotive components

which is being applied.

In a certification audit carried out by LGA InterCert Zertifizierungsgesellschaft mbH, evidence was furnished proving that the quality system of the company fulfills the requirement of the above-mentioned standard.

First certification took place in April 1995

This certificate is valid until April 19, 2012

Registration no.: **QM-1892785**

Nuremberg, July 11, 2011^(*)

Andrea Sterl
Authorized Signatory

(*) first issue June 18, 2009



TGA-ZM-04-91-00

Androw Töpfer

10 YEAR GUARANTEE

IN RESPECT OF FUNCTION AND USE

CONGRATULATIONS ON YOUR PURCHASE! THIS PRODUCT CONTAINS QUALITY COMPONENTS FROM KESSEBÖHMER (FRAMES, BASKETS, TRAYS, ETC.). THESE SYSTEMS COMPLY WITH THE HIGHEST INDUSTRIAL REQUIREMENTS. WE HEREBY CONFIRM THE ASSUMPTION OF A **10-YEAR GUARANTEE** ON THE FUNCTION AND CHARACTERISTICS OF USE OF ALL KESSEBÖHMER PRODUCTS PROVIDED THAT THEY ARE HANDLED AND USED CORRECTLY.

THE GUARANTEE DOES NOT APPLY TO WEAR PARTS. OUR PRODUCTS COMPLY WITH DIN 68930:1998 AND DGM RAL-GZ 430 WITH RESPECT TO CORROSION. UNDER THE GUARANTEE AGREEMENT, KESSEBÖHMER ASSUMES LIABILITY FOR DAMAGE TO OUR PRODUCTS DUE TO DEFECTS IN DESIGN, MANUFACTURING OR MATERIALS. WHERE DAMAGE IS PROVEN, KESSEBÖHMER WILL REPLACE THE FITTINGS FREE OF CHARGE.

THE GUARANTEE PERIOD IS TEN YEARS STARTING ON THE DATE OF ACCEPTANCE OF THE GOODS, OR AT THE LATEST 30 DAYS AFTER INSTALLATION HAS BEEN COMPLETED. KESSEBÖHMER'S LIABILITY ASSUMES THAT THE PART HAS BEEN INSTALLED IN ACCORDANCE WITH ITS INTENDED USE AND WITH GENERALLY ACCEPTED TECHNICAL PRINCIPLES AND THAT KESSEBÖHMER'S INSTALLATION INSTRUCTIONS HAVE BEEN STRICTLY ADHERED TO. ANY DAMAGE MUST BE REPORTED TO KESSEBÖHMER IMMEDIATELY IN WRITING AND THE AFFECTED PRODUCTS AND EXAMPLES OF THE DAMAGE MUST BE KEPT FOR INSPECTION. KESSEBÖHMER RESERVES THE RIGHT TO HAVE ITS OWN OR THIRD-PARTY EXPERTS INSPECT AND VERIFY THE DAMAGE.



Oliver Kesseböhmer
KESSEBÖHMER GMBH

10 YEAR
GUARANTEE



Julius Blum GmbH
Furniture Fittings Mfg.
6973 Höchst, Austria
Tel.: +43 5578 705-0
Fax.: +43 5578 704-44
Email: info@blum.com
www.blum.com

Quality for the lifetime of the furniture

Our goal is to ensure that our fittings systems provide comfort and function to furniture buyers for the lifetime of the furniture. All Blum products are engineered to provide for a problem-free-use of the furniture during its lifetime, which is up to 20 years. We achieve this goal by using the strictest internal guidelines that are basis for our ISO 9001 quality management system. We also use our own testing laboratory in conjunction with other international testing organisations to monitor the quality of our own products on a regular basis and observe how they are used in daily activities.

As a gesture of goodwill, for so long as the original purchaser is in possession of the furniture, and it has been used only in domestic circumstances, we will replace defective Blum products by sending replacement parts free of charge to the address of this purchaser. To the fullest extent permitted by law, all other claims are excluded, including any related labour costs regarding removal of the defective product and/or installation of the replacement part. Improper use as well as improper operation or excessive loads are also excluded. Any claim for defective Blum products in furniture used for commercial purposes will be handled on a case-by-case basis. All electrical and electronic components are not included; however please refer to their separate, corresponding guarantees.

All services are provided without acknowledgement of any legal responsibility, are at any time subject to change without further notice, and are subject to the standard terms of supply issued by Blum from time to time, which are available at www.blum.com. To obtain the free of charge replacement you must provide us with the defective product, a short description of the problem as well as a copy of the proof-of-purchase within 30 days of the problem occurring.



Information



- General Information
- Testing standards at Blum

Lift systems



Wear and fatigue test
80.000 opening and closing cycles

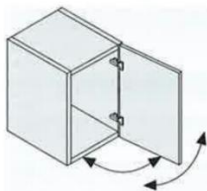


Static load test
300 N; 10 times for 10 seconds each

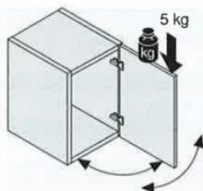


Side load test
200 N; 10 times for 10 seconds each

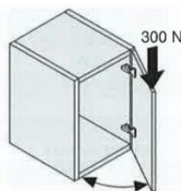
Hinge systems



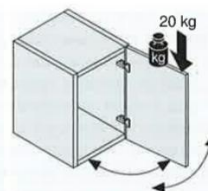
Wear and fatigue test without additional load
200.000 opening and closing cycles
100.000 opening and closing cycles for mini hinges
Opening angle: closed to max. opened negative 5°



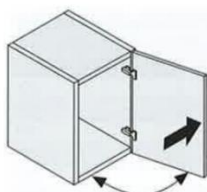
Wear and fatigue test with additional load
This test is used to locate weak points of the various hinge systems
Opening angle: closed to max. opened negative 5°



Static load test
45° opening angle; 300 N;
10 x for 5 sec



Dynamic load test
20 kg load, 50 opening and closing cycles
Opening angle: closed to max. opened negative 10°



Abuse test
50 N; 10 x for 5 seconds door opened completely

Detailed testing standards and limiting values are defined in our internal guidelines

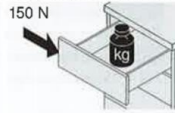


Information

General Information ◀ Testing standards at Blum ◀◀

Pull-out systems

Drawer (height of front 130 mm) 15 kg loaded as per dynamic load capacity resp. stated in catalogue



Wear and fatigue test

100.000 opening and closing cycles

Static load test

10 times for 10 seconds each time when completely extended, with a 150 N force applied to the corner of the drawer front

Side load test

10 times for 10 seconds each time when completely extended, with a 150 N force applied to the side of the drawer front

Slam open/slam shut test

10 times with 1.3 m/s, at 15 kg total weight

High fronted pull-out (height of front 300 mm) Loaded as per dynamic load capacity stated in catalogue



Wear and fatigue test

80.000 opening and closing cycles

Static load test

10 times for 10 seconds each time when completely extended, with a 300 N force applied to the corner of the drawer front

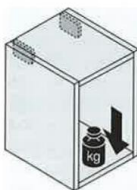
Side load test

10 times for 10 seconds each time when completely extended, with a 200 N force applied to the side of the drawer front

Slam open/slam shut test

10 times with 1.05 m/s, at 30 kg total weight

Wall hanging bracket



Load test according to DIN 68840
- 260 kg per pair (load bearing as per catalogue: 130 kg)
- Duration of test: 8 days

Detailed testing standards and limiting values are defined in our internal guidelines

